

Transaction Coordination - What we do...

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		TC	Agent
1	Write all contracts and supporting documents		Х
2	Deliver documents and contact information to TC		Х
3	Review documents for signatures and checkboxes	Х	
4	Send introduction email to co-op agent, title company, lender and your client	х	
5	Deliver documents to title company and lender	Х	
6	Forward any communications to TC when not copied		Х
7	Provide your client with steps to closing explanation to set expectations	х	
8	Intro call to your client and answer any questions	Х	
9	Prepare and deliver transaction fee invoice	Х	
10	Deliver HOA CCR's to buyer/buyer agent	Х	
11	Order the home warranty (if applicable)	Х	
12	Send inspection expectations email to your client	Х	
13	Any and all negotiations including inspection repairs and changes to the contract		X
14	Deliver utility contact information to buyer/buyer agent	Х	
15	Review title commitment and work with your client to satisfy all title requirements	х	
16	Care calls to your clients during lulls in the transaction	Х	
17	Inspection repair follow up and report on progress	Х	
18	Weekly check in with lending to get updates on progress including loan application, appraisal, final conditions and clear to close	x	
19	Coordinate and schedule closing	Х	
20	Send email your client all important details for closing	Х	
21	Review settlement statement for errors and deliver to client	х	
22	Review all documents prior to closing to ensure compliance	Х	
23	Attend closing and get paid!		Х
24	Update your CRM with client address, home anniversary and other details.	х	
25	Submit documents for agency compliance	Х	
	HOURS PER TRANSACTION = 12-25	9-20	3-5

The items in bold are services no other transaction coordinators offer.